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July 7, 2017

Chief Erika Shields
City of Atlanta Police Department
226 Peachtree Street, S.W.
Atlanta, Georgia 30303

RE: Complaint of Christopher Thurman, ACRB File
#16-074

Dear Chief Shields:

Please be advised that the Atlanta Citizen Review Board (ACRB) has concluded its investigation and adjudication of the complaint filed by Christopher Thurman alleging that on December 29, 2015, Atlanta Police Officer Ashley Collins (Unique ID #6444) was rude, unprofessional and discourteous towards him.

The Board determined that the **Conduct allegation** against Officer Collins be assigned a finding of **Sustained and recommends that the officer receives a written reprimand and training on customer service and on the department's Standard Operating Procedures related to dealing with citizens.**

The Board further determined, based on the investigation Officer Collins failed to follow APD's policy on arrest procedures and assigned a finding of **Sustained to the allegation of Appropriate Action Required and recommends a written reprimand as penalty.**

Lastly, there is also a matter of Officer Collins truthfulness during her interview with the ACRB. Officer Collins claimed that Mr. Thurman started walking off and she called him on his cell phone to come back. However, according to Mr. Thurman, APD communications called and told him the officer wanted him to return which is corroborated by the radio transmissions. Therefore, the Board recommends that the APD review Officer Collins' ACRB statement (attached) for truthfulness and take appropriate action against the officer that is in accordance with the department's disciplinary matrix.

The file is available for review upon request. The ordinance requires that the Chief respond in writing regarding which recommendations are accepted, rejected, or will be implemented with modifications within thirty (30) days of the submission of a recommendation for action by the Board to the Chief (see Sec. 2-2211(O) of the Ordinance 07-0-0141).

Sincerely,

A handwritten signature in black ink, appearing to read 'Sherry'.

Sherry B. Williams
Board Chair

cc: Mayor Kasim Reed
Council President Cesar Mitchell
Members of the Atlanta City Council
ACRB Members
Executive Director Lee Reid